



## **PH690 Radio**

# **MAINTENANCE MANUAL**

**(Level1) V1.0**



# PH690 Radio Maintenance Manual (Level1) V1.0

Version	Date	Author	Update	Remarks
V1.0	2020/4/3			

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# 1 Overview

## 1.1 Appearance



**Note:**

*This picture is for reference only, please refer to the actual product.*

## 1.2 Standard Package

SN	Item	Quantity (PCS)
1	PH690 Radio Unit	1
2	Battery	1
3	Power Adapter	1
4	Quick Start Guide	1
5	Antenna	1
6	Belt Clip	1
7	Charger	1

### 1.3 Specification

General	
Frequency	UHF1: 400-470MHz VHF:136-174MHz
Channel Capacity	1024
Zone Capacity	64 (maximum 32 channels per zone)
Channel Spacing	12.5kHz/20KHz/25KHz
Frequency Stability	$\pm 0.5$ ppm
Operating Voltage	7.4V
Battery Capacity	2000mAh (Standard) / 2600mAh (Optional)
Battery Life(5:5:90)	Analog: 14 hours Digital: 18hours
Size (H x W x D)	126*54.5*32mm (Without Antenna)
Weight	About 310g (With Antenna and Battery)
Screen	2.0 inch LCD, 240×320, 6 Lines Text
Vocoder	AMBE++
Bluetooth	Support BT2.1+EDR/4.0 (Optional)
Man down	Support
Real-time	Support
Location	GPS/BeiDou (Optional)
Encryption	Support SW and T-Flash card Encryption (Optional)
Vibration	Support
Geomagnetic	Support
Optional Board	Support
Receiver	
Sensitivity(Analog)	0.22uV(12dB SINAD)
Sensitivity(Digital)	0.22uV (5% BER)
Adjacent Channel Selectivity	60 dB@12.5KHz/70 dB@20/25KHz (TIA603A) -1T
	45dB@12.5KHz /70 dB@20/25KHz (TIA603D) -2T
	60dB@12.5KHz /70 dB@20/25KHz ( ETSI )
Intermodulation	70 dB (TIA603D)
	65 dB (ETSI)
Spurious Rejection	70 dB (TIA603D)
	70 dB (ETSI)
Blocking or Desensitization	80dB(TIA603D)
	84dB(ETSI)
Co-channel Rejection	-12~0 dB @12.5KHz/-8~0 dB @20/25KHz
Hum and Noise	-40 dB@12.5KHz /-43 dB@20KHz /-45 dB@25KHz
Rated Audio Power	0.5W

Max Audio Power	2.0W
Audio Distortion @ Rated Audio	≤3% (Typical)
Audio Response	+1~-3dB (TIA603D)
Conducted Spurious Emission	-57 dBm (TIA603D)
<b>Transmitter</b>	
Low Power Output	1W
High Power Output	4W (UHF1)/5W(VHF)
FM Modulation	12.5KHz: 11K0F3E / 20KHz: 14K0F3E / 25KHz: 16K0F3E
4FSK Digital Modulation	12.5KHz Data Only: 7K60F1D&7K60FXD
	12.5KHz Voice Only: 7K60F1E&7K60FXE
	12.5KHz Voice And Data: 7K60F1W
Conducted/Radiate d Emission	-36dBm ≤1GHz ; -30dBm >1GHz
Modulation Limiting	±2.5KHz @12.5KHz /±4KHz @20KHz /±5.0KHz @25KHz
FM Hum and Noise	-40 dB@12.5KHz /-43dB@20KHz /-45 dB@25KHz
Adjacent Channel Power	60 dB@12.5KHz /70 dB @20/25KHz
Audio Distortion @ Rated Audio	≤3% (Typical)
Audio Response	+1~-3dB(TIA603D)
<b>Environmental</b>	
Operating Temperature	-30℃ ~ +60℃
Storage Temperature	-40℃ ~ +85℃
ESD	IEC 61000-4-2 (level 4) ±8kV (Contact) ±15kV(Air)
Dust and Water Resistance	IP68
Reliability	GJB 150A-2009 and MIL-STD-810 C/D/E/F/G
<b>BeiDou/GPS</b>	
Accuracy specs are for long-term tracking (95th percentile values>5satellites visible at nominal -130 dBm signal strength)	
TTFF (Time To First Fix) - Cold Start	<60s
TTFF (Time To First	<10s

Fix) - Hot Start	
Horizontal Accuracy	<10m

## 2 Function Test

### 2.1 Basic Function Test

Item	Test Method and Requirements	Component Involved
1.Basic requirement	<ol style="list-style-type: none"> <li>1. Radio accessories complete.</li> <li>2. No dismantle label complete.</li> <li>3. Waterproof label no discoloration.</li> <li>4. No physical damage.</li> <li>5. Within the warranty period.</li> </ol>	None
2.Failure Re-present	<ol style="list-style-type: none"> <li>1. Radio with the battery can power on normally.</li> <li>2. Detect the fault according to the customer description to confirm if it can be re-presented.</li> </ol>	Radio Unit, Battery
3.Function Test	<ol style="list-style-type: none"> <li>1. Test the PTT call to confirm the function is normal.</li> <li>2. Connect the matching earpiece with the radio to confirm it can transmit and receive voice normally and the actual voice quality is good.</li> </ol>	Earpiece, Battery
4.Charging Test	Connect the matching charger to confirm it can charge.	Charger, Battery

**Note:**

*For other items that cannot be detected in steps (1) to (4), please refer to the radio user manual. If a fault is found in one step, the subsequent detection steps are suspended as the radio is treated faulty.*

## 2.2 Check Firmware Version and Device Information

Check the firmware version and device information as below:

- 1) Go to the home screen;
- 2) Press OK button to enter the main menu and choose Device Info;
- 3) Check the firmware version, DSP version, RCDB version, frequency range and serial number, etc.

Or get the device information by reading through CPS. You can contact after sales to get version comparison table.

Basic Information	
Model Name	PH690
Serial Number	1234567890
Model Type	Portable
Model Number	PH690-GMBD00000000-U1-C
Frequency Band[MHz]	400-470
Firmware Version	V3.06.05.B1
RCDB Version	D3.06.016
DSP Version	V3.06.05.B2A
Bootloader Version	V3.06.002
Bluetooth Version	V2.02
Last Programming Date	2020-03-13,14:02

## 3 Software Upgrade

### 3.1 Before Upgrade

1. Get the one-click upgrade software for the target version.
2. Prepare the radio to upgrade, take away the cover of accessory interface on the side.

3. Prepare the data cable (Type: AP340). Connect its USB port to your computer USB port, connect the other side to your radio accessory interface port and fasten it.

AP340 Data Cable:



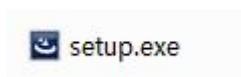
### 3.2 Upgrade Procedure

1. Install the upgrade software package

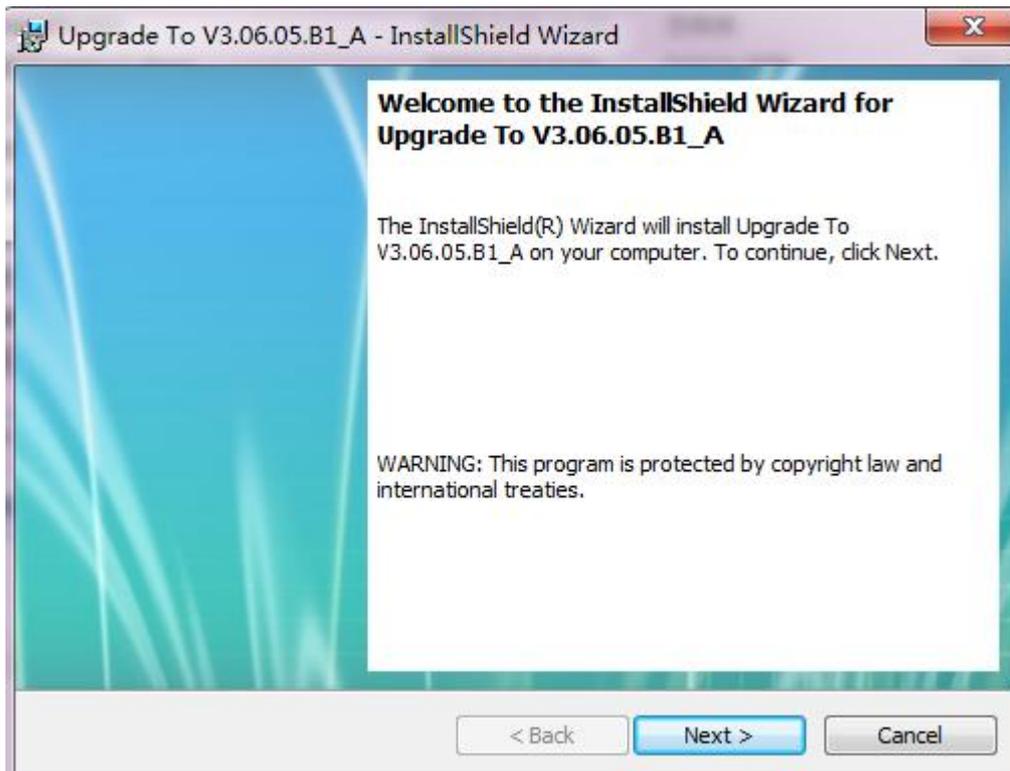
1) Click to open the upgrade software, choose the language according to your requirement (Cn for Chinese, En for English);



2) Double click setup.exe in the chosen language folder;



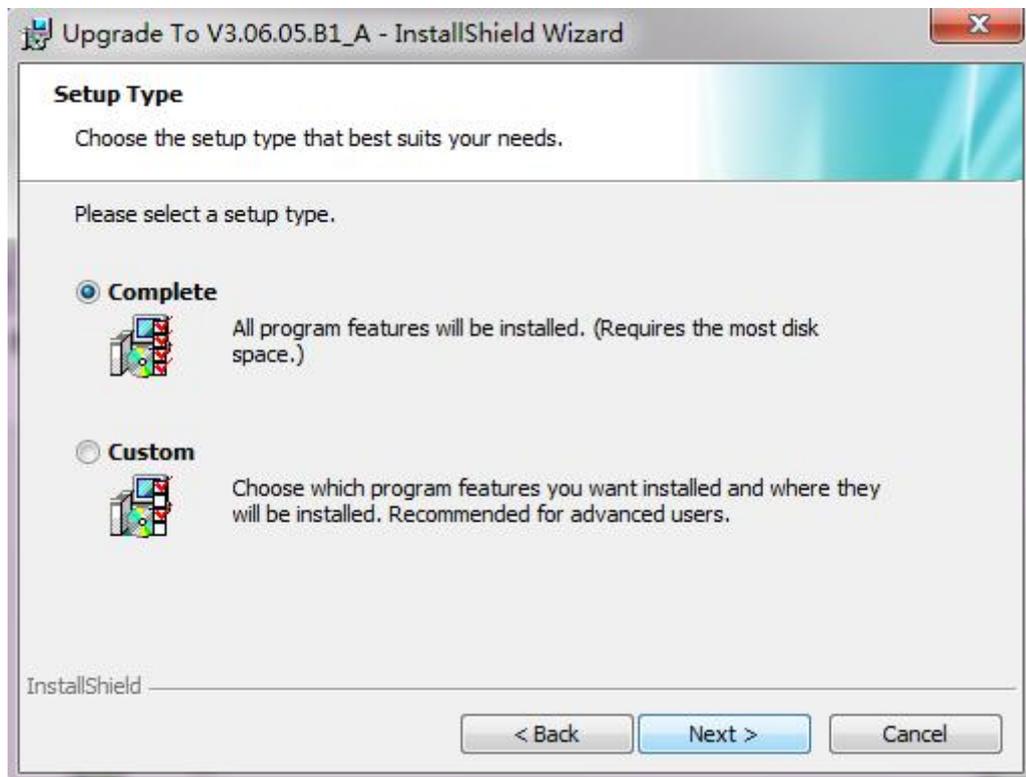
3) Click Next in the below interface;



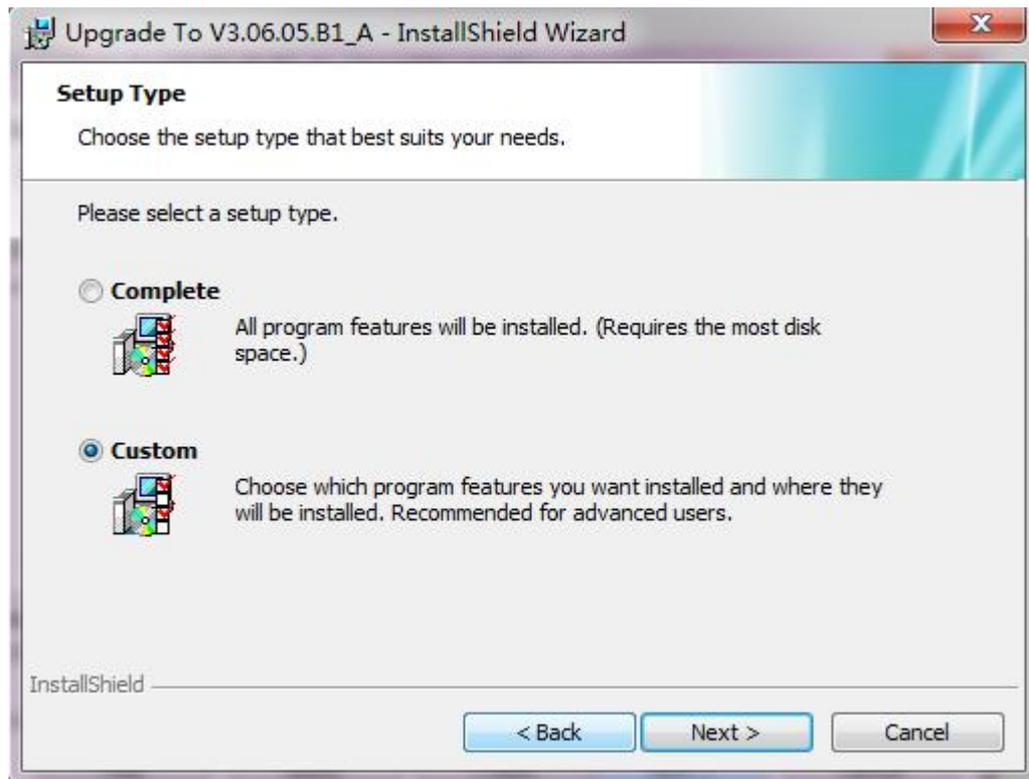
4) Select 'I accept' and click Next in the below interface;



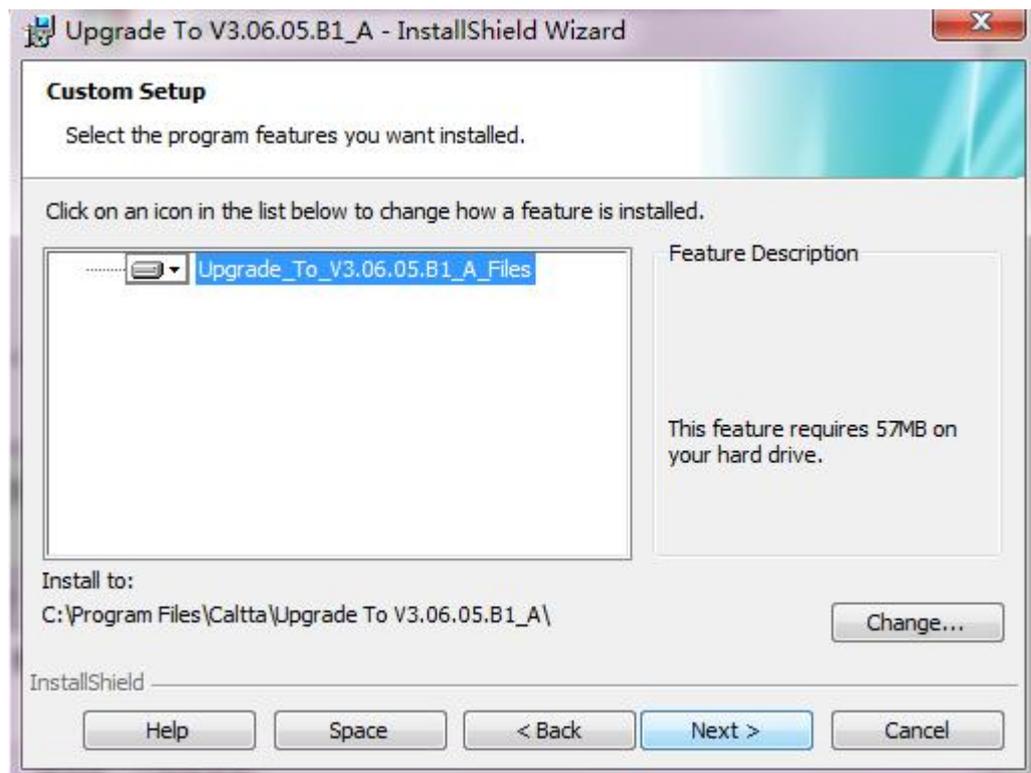
5) Select Complete and click Next if you use the default installation path;



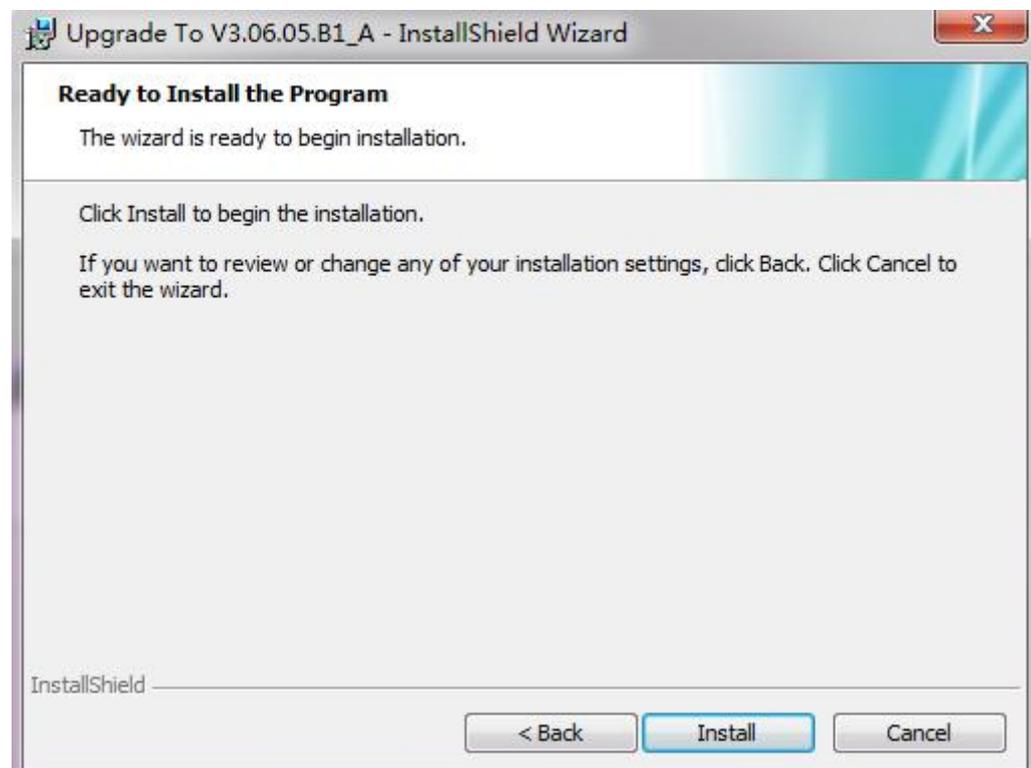
Select Custom and click Next if you choose your own installation path;



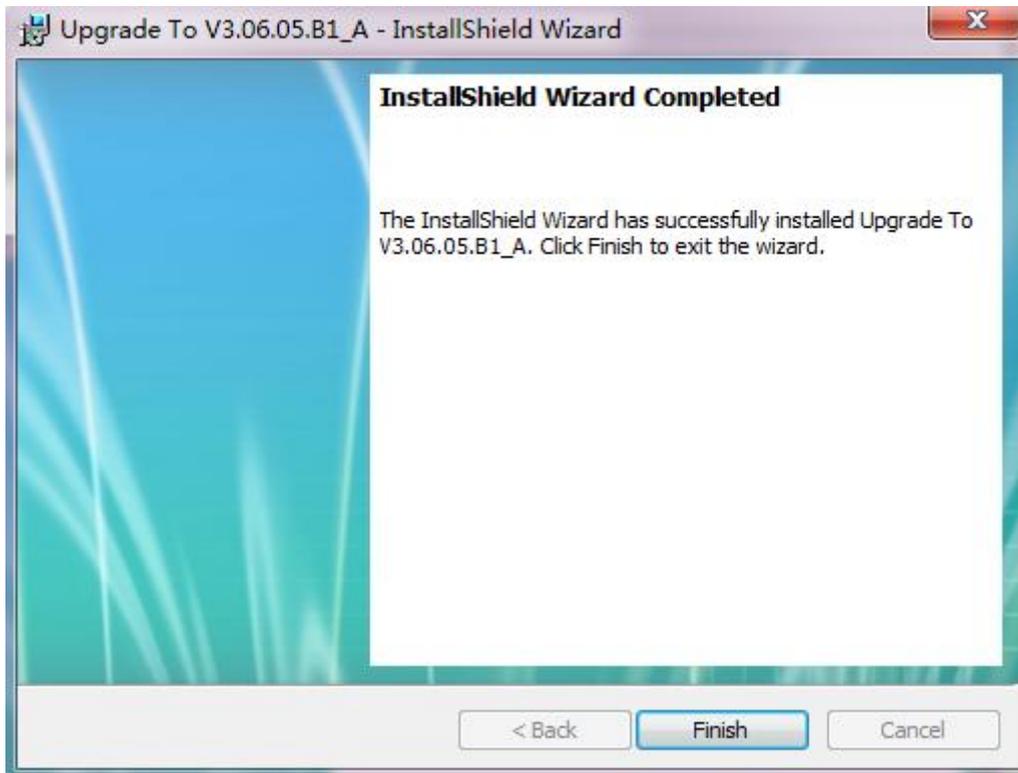
Click Change to modify the installation path, then click Next;



6) Click Install to confirm installation.



7) Wait the installation to complete. Click Finish to end one-click upgrade procedure.



8) An icon will be on desktop after installation.



## 2. Radio Upgrade

- 1) Connect the radio to the PC through the data cable;
- 2) Double click the upgrade tools icon to run it;
- 3) The radio enters into the flash burn mode, press the PTT button and TK button (on the top) at the same time, and rotate the volume knob to power on the radio, the radio enters into the upgrade mode;

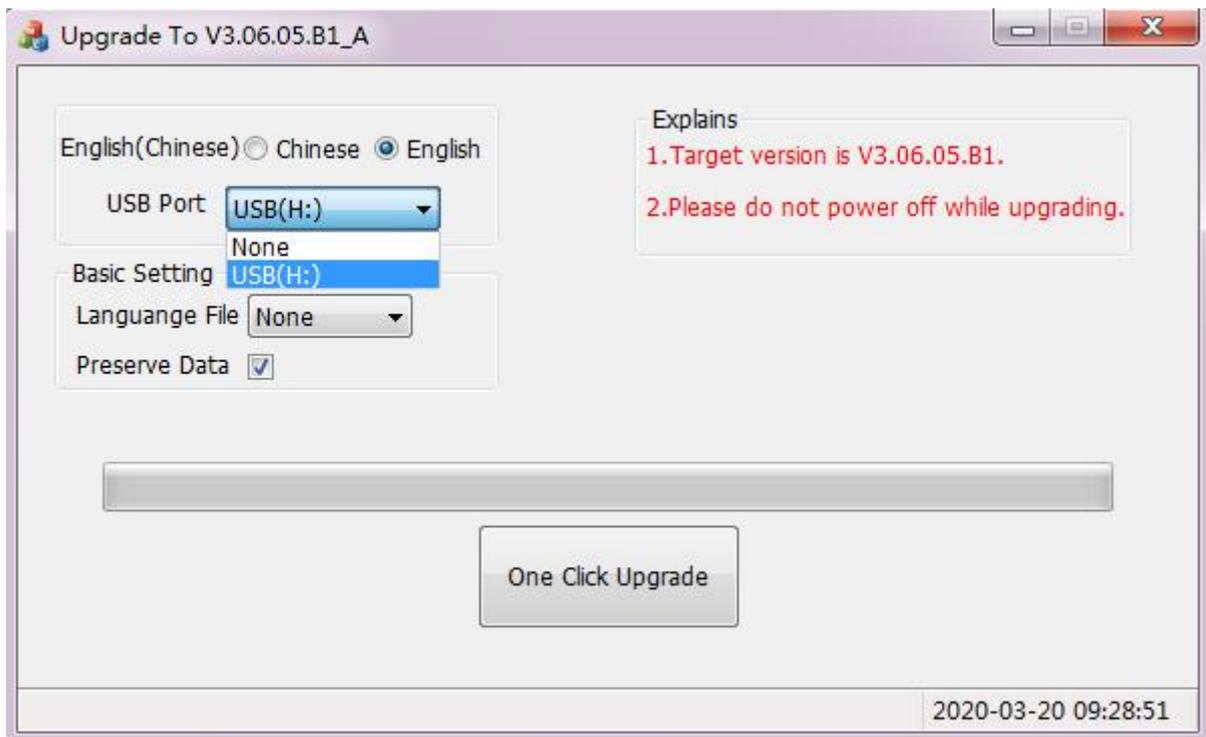


The LED indicator glows green:



4) After the upgrade software detects the USB port and displays it, you can select the corresponding USB port and click to upgrade.

5) You can choose Chinese or English language, and choose if preserve the current setting data when upgrade the radio.



6) The LED indicator flashes green during the upgrade, the radio displays the following interface:



7) Upgrade complete prompt;

After upgrade completes, the software tools will display as below:



*Note:*

- *Don't power off the radio during the upgrade.*
- *If upgrade fails, please repeat the upgrade procedure.*

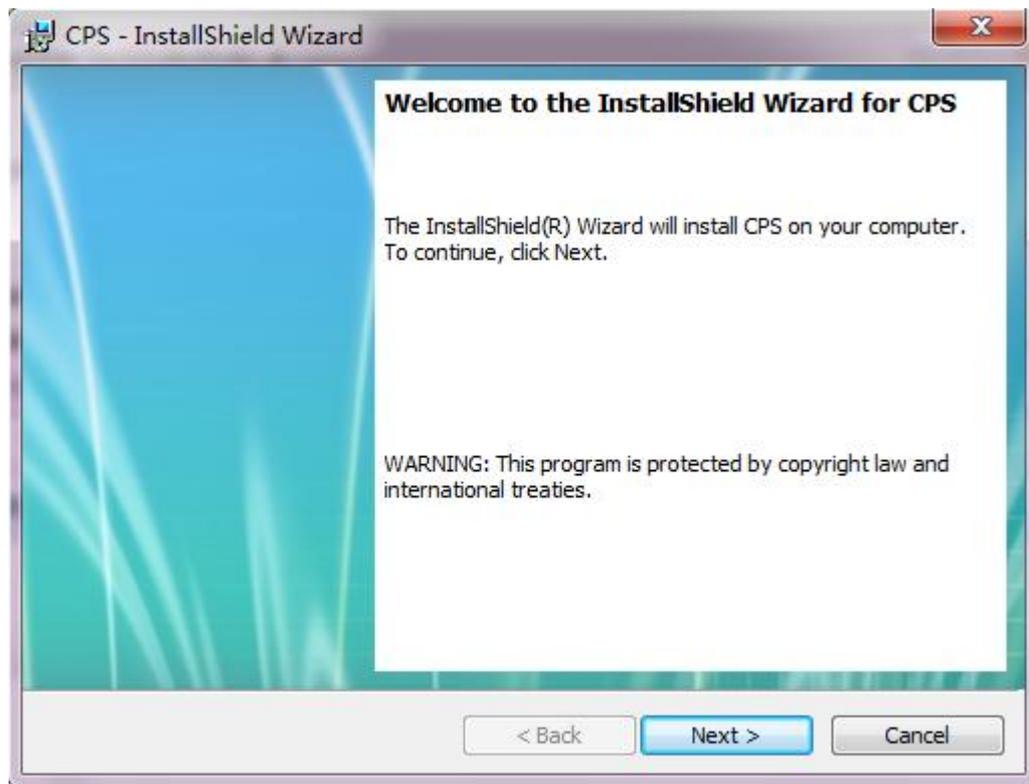
8) Reboot the radio after upgrade to check if the firmware is the target version.

### 3.3 CPS Software

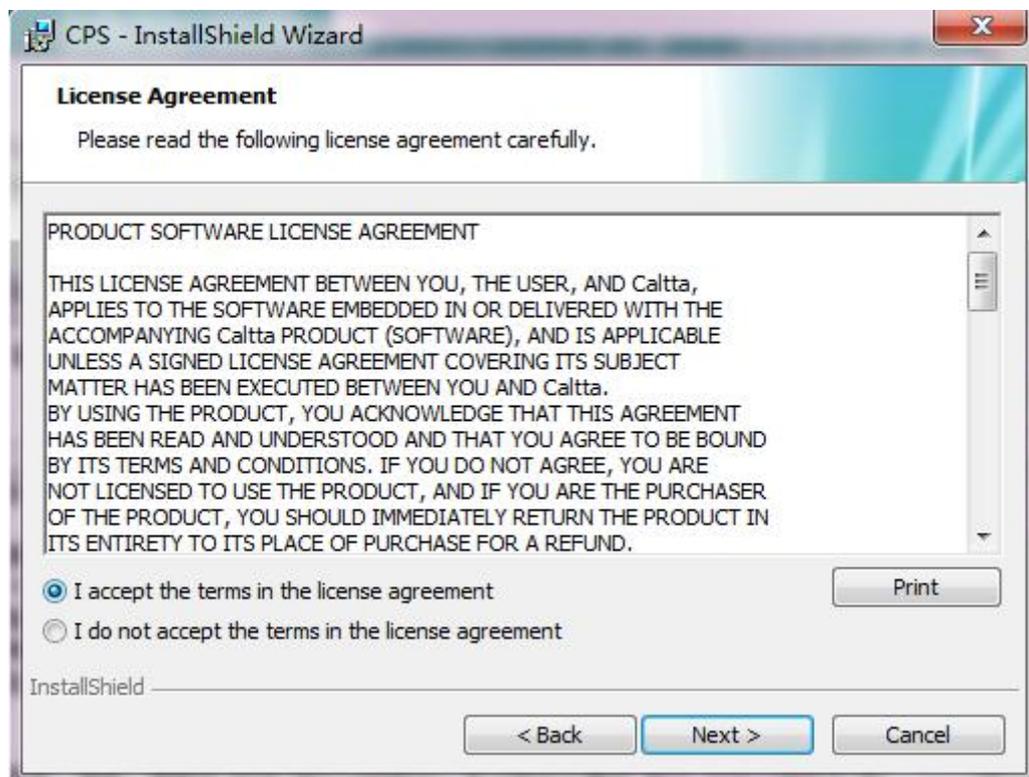
#### 1. CPS Software Installation Procedure



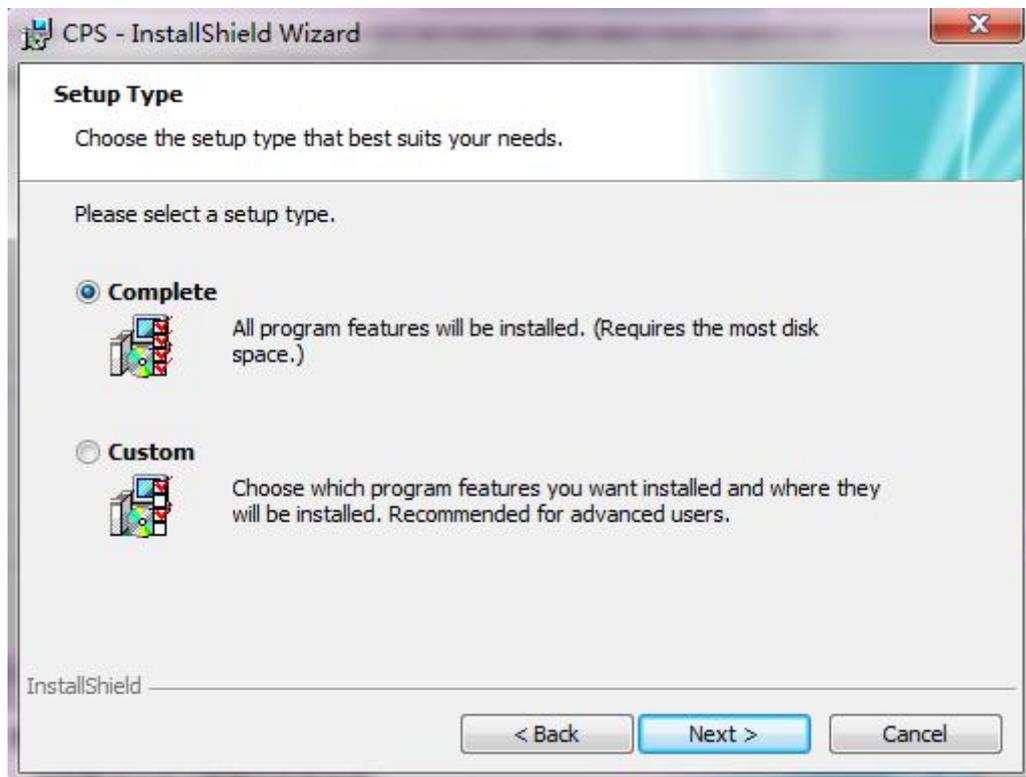
- 1) Start installation, double click  to install;
- 2) Click Next following the prompt.



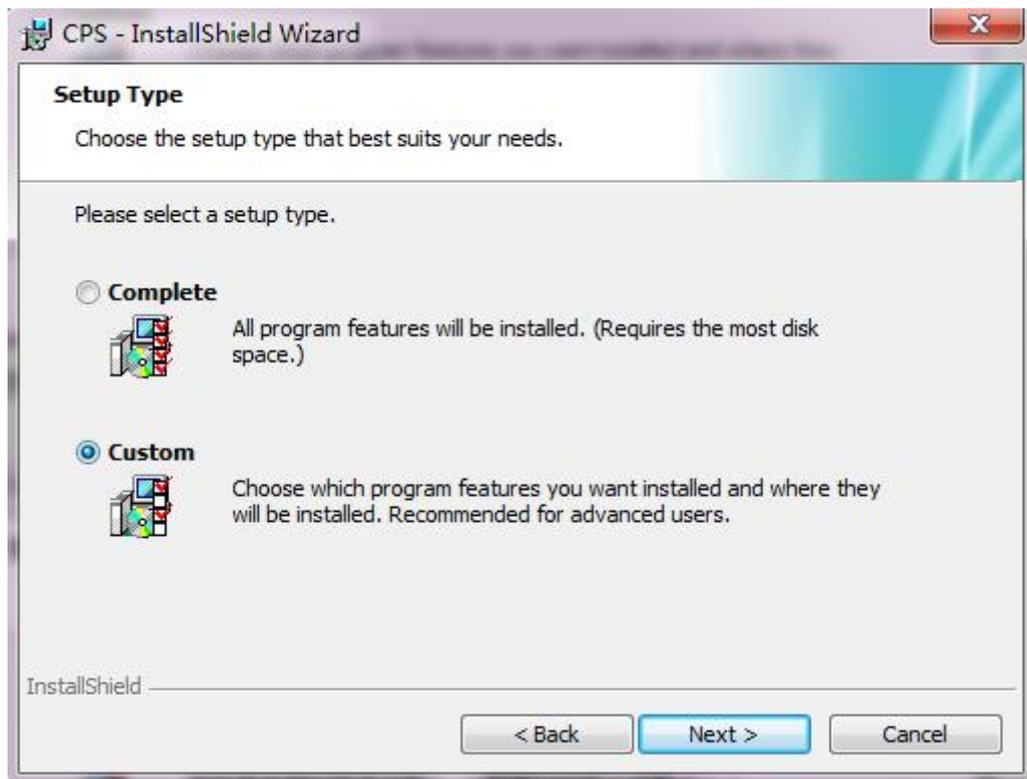
3) Select 'I Accept' and click Next.



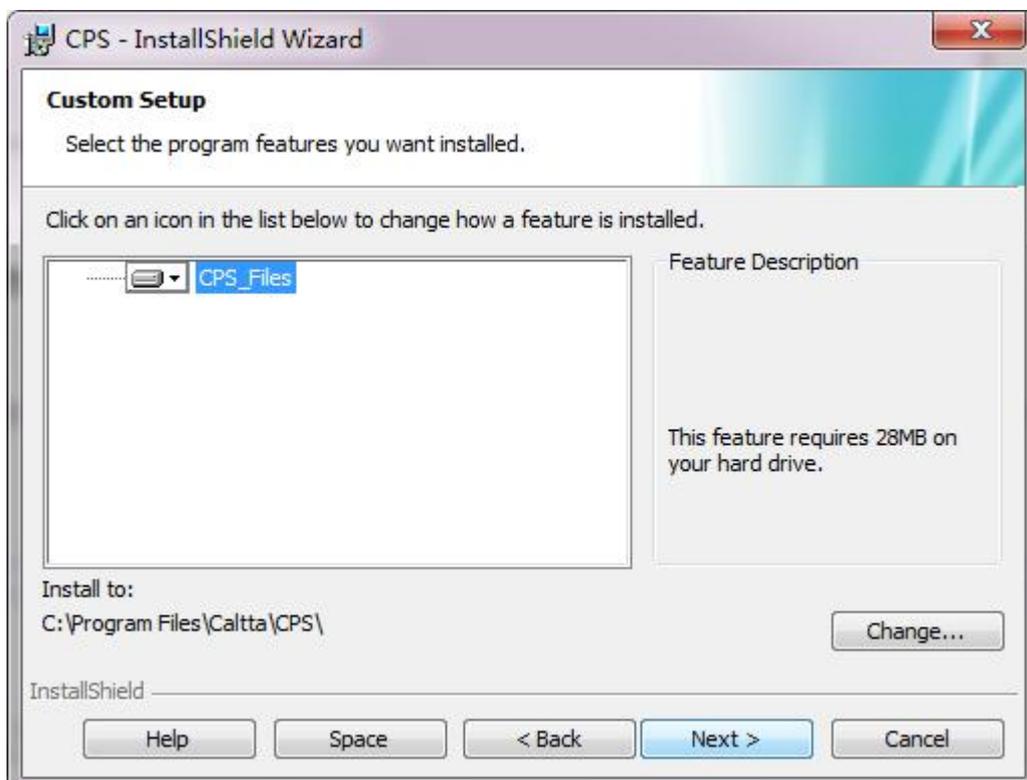
4) Select Complete and click Next if you use the default installation path.



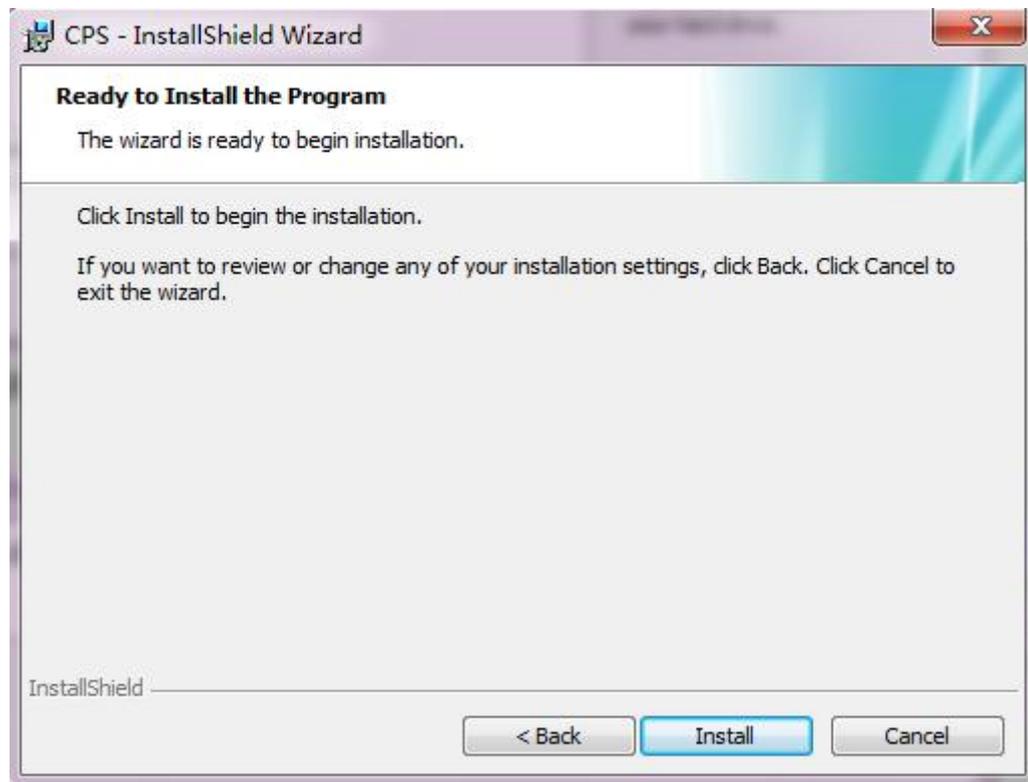
Select Custom and click Next if you choose your own installation path.



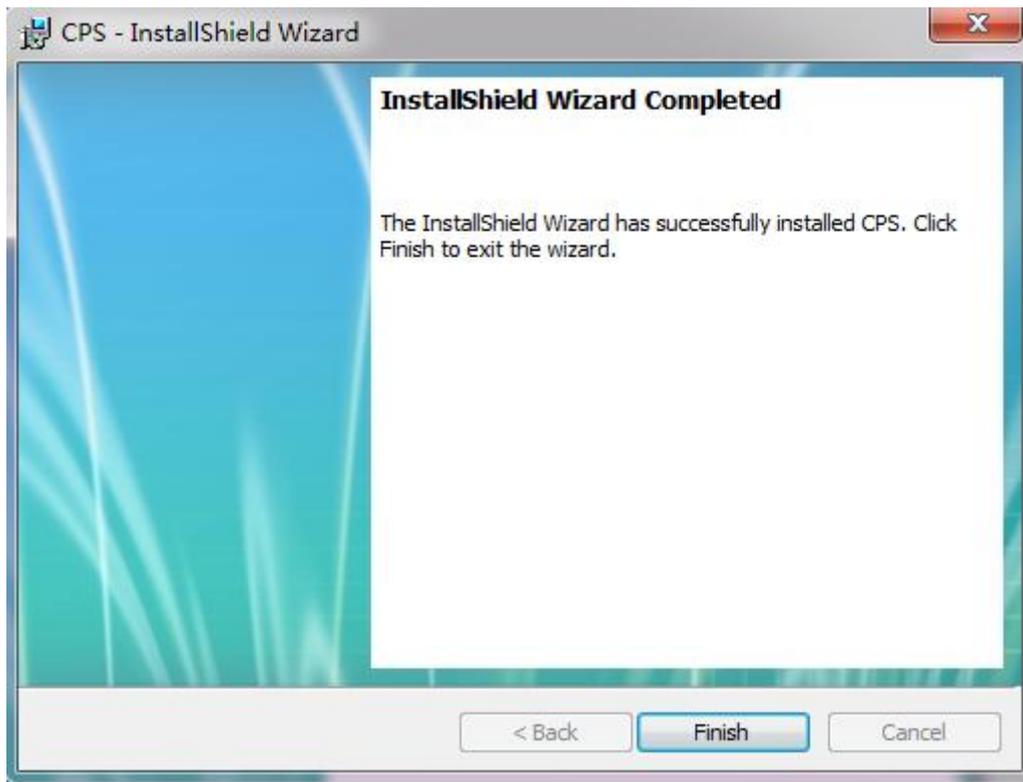
Click Change to modify the installation path, then click Next.



5) Click Install to confirm installation.



6) Wait the installation to complete. Click Finish to end CPS tools installation procedure.



7) An icon will be on desktop after installation:

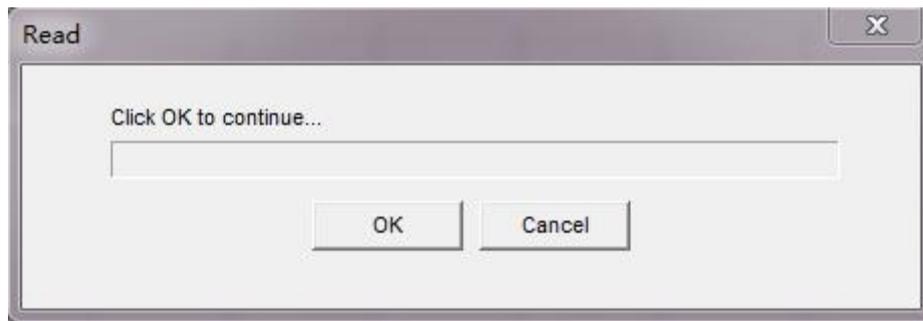


## 2. CPS Read

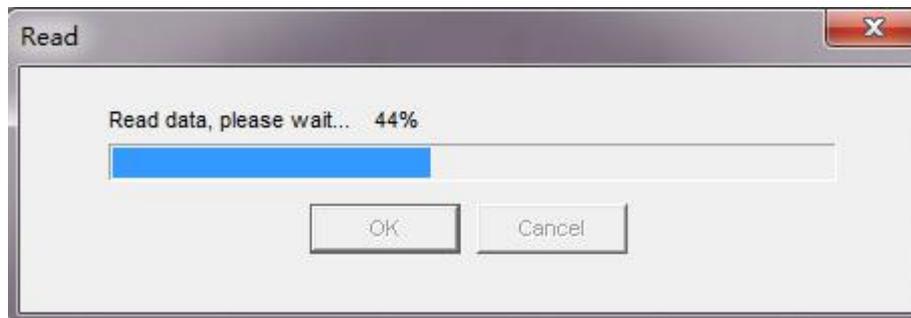
CPS read function can be started by shortcut key combination Ctrl + R or shortcut icon  to read data from the radio.

Precondition: The radio is power on in user mode.

1) Connect the radio with data cable, and connect data cable USB port to the computer, click CPS read to display the following interface;



2) Click OK to continue, the radio displays reading and the CPS interface displays as below;



3) A pop-up message on the radio display will indicate read success after about 10 seconds, the radio goes back to home display. The CPS will indicate read success as below.



4) Click OK to complete CPS read.

### 3. CPS Write

CPS write function can be started by shortcut key combination Ctrl + W or shortcut icon  to write data into the radio.

Precondition: The radio database version and type code are consistent with the database version and type code of the data currently edited by the CPS software. The radio is power on in user

mode.

- 1) CPS software is used to configure data in template.
- 2) Connect the radio with data cable, and connect data cable USB port to the computer, click CPS write to display the following interface;

Write

DMR Conventional

Auto Increase

Radio Start ID 15

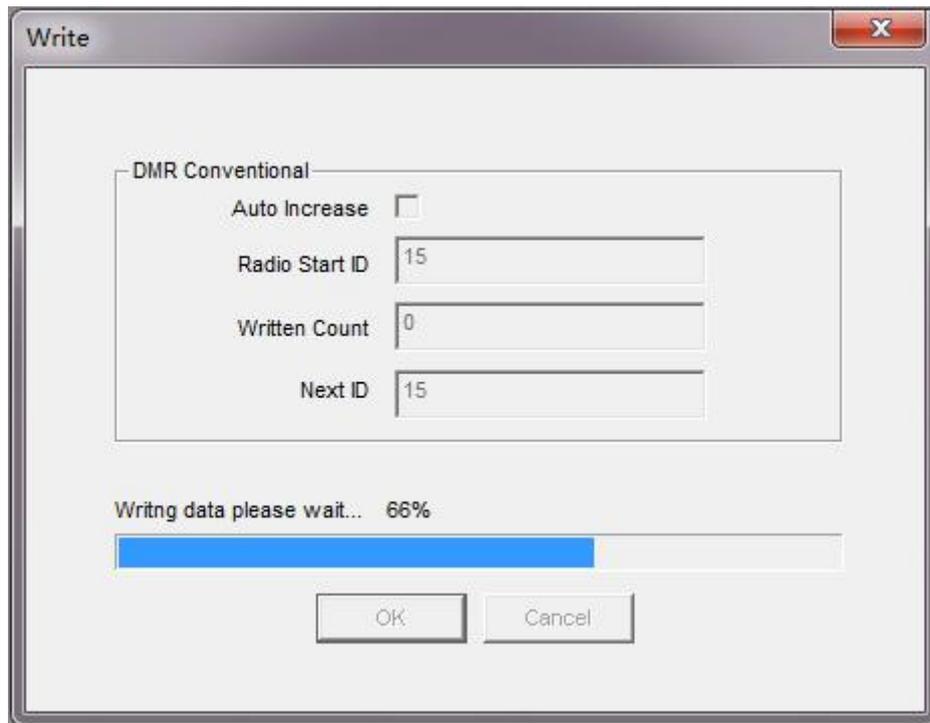
Written Count 0

Next ID 15

Click OK to continue...

OK Cancel

- 3) Click OK to continue, the radio displays writing and the CPS interface displays as below;



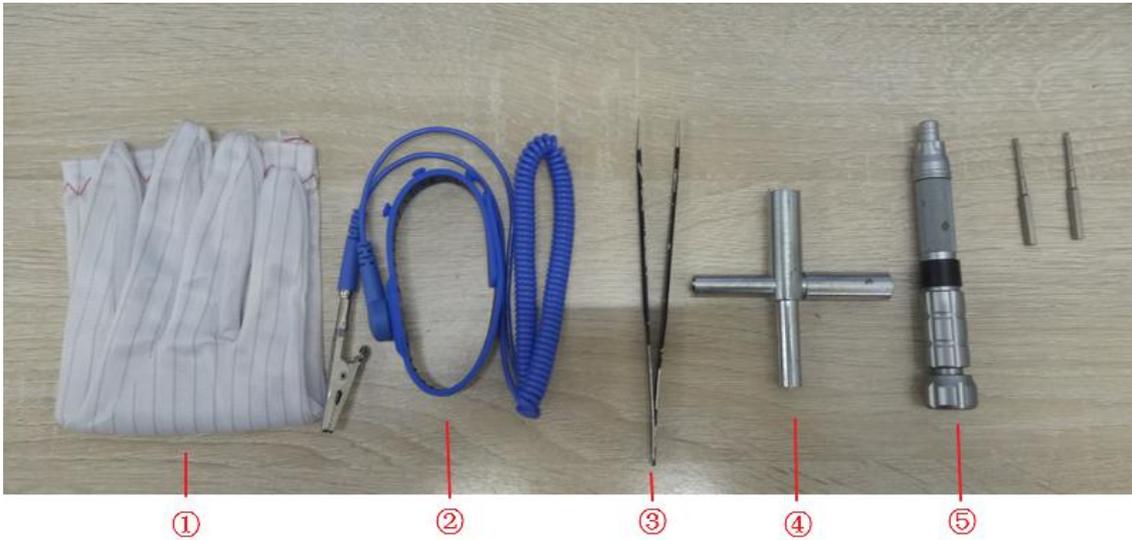
4) The radio automatically reboots after about 10 seconds. The CPS will indicate write success as below.



5) Click OK to complete CPS write.

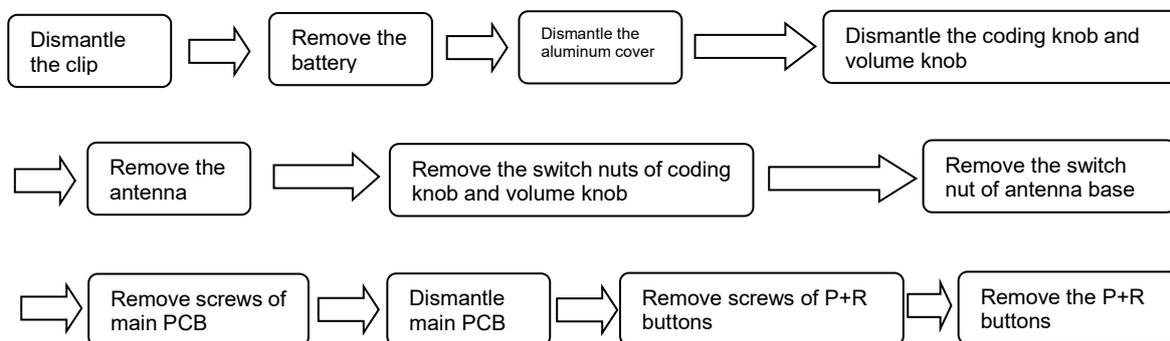
## 4 Radio Disassemble Demonstration

### 4.1 Tools



SN	Item
1	Anti-static Glove
2	Anti-static Wrist Strap
3	Tweezers
4	Sockets
5	Screwdriver (Cross Screwdriver, Slotted Screwdriver, T6 Torx Screwdriver)
6	Soldering Iron

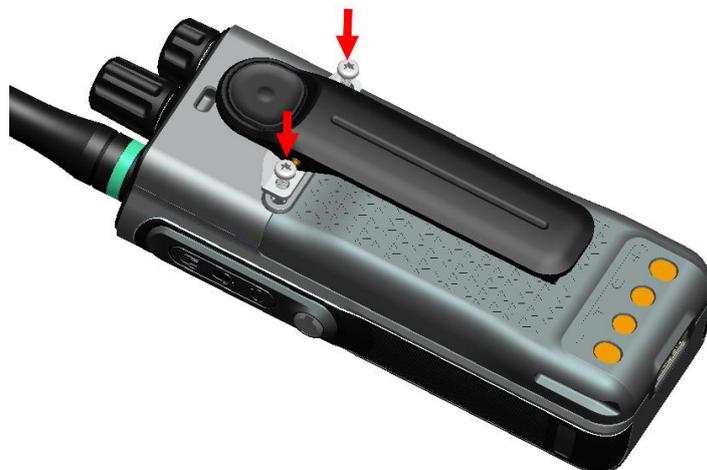
## 4.2 Procedure



## 4.3 Disassemble Steps

*Note: The following steps apply to PH690/DH680 Radio.*

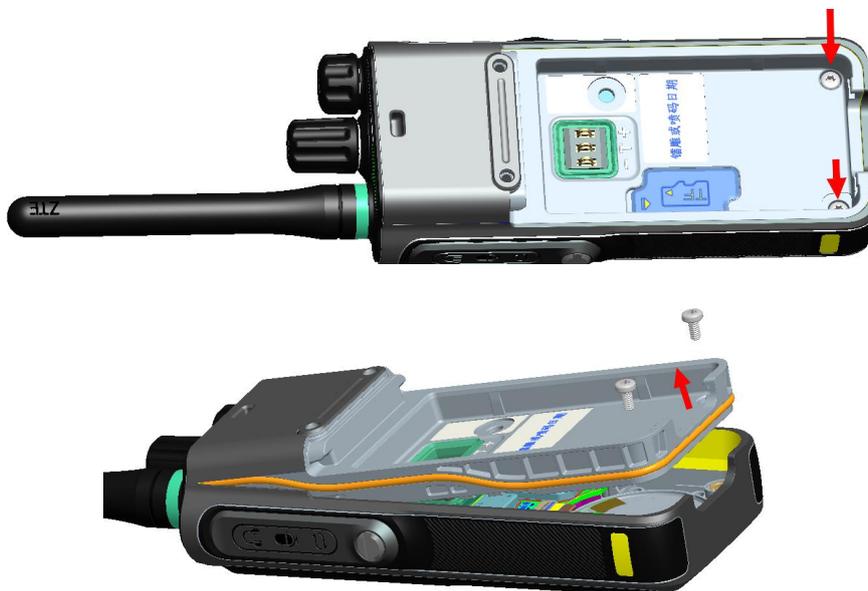
1. Remove the two back cover/clip screws with cross screwdriver to remove the clip.



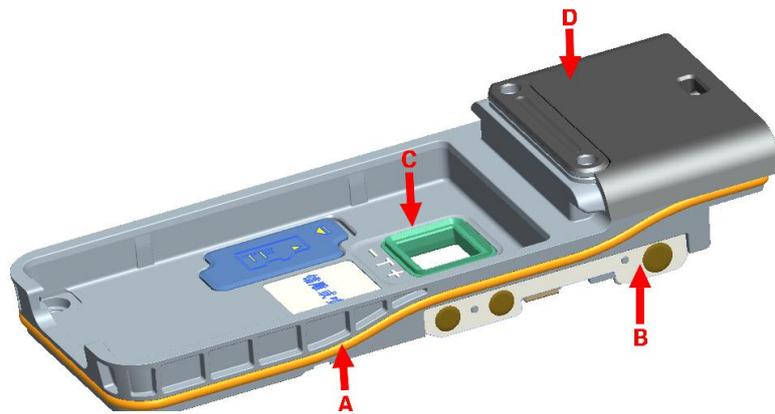
2. Push the battery lock of arrow A, and lift the battery at the direction of arrow B to remove the battery.



3. Use the T8 screwdriver to remove the two screws at the arrow to remove the aluminum cover component.



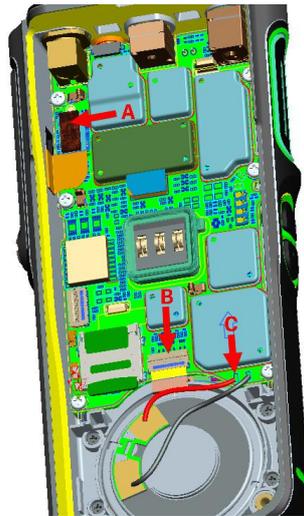
4. Remove A (waterproof ring of the radio), B (PTT FPC), C (waterproof ring of the battery) and D (back cover) of the aluminum cover component;



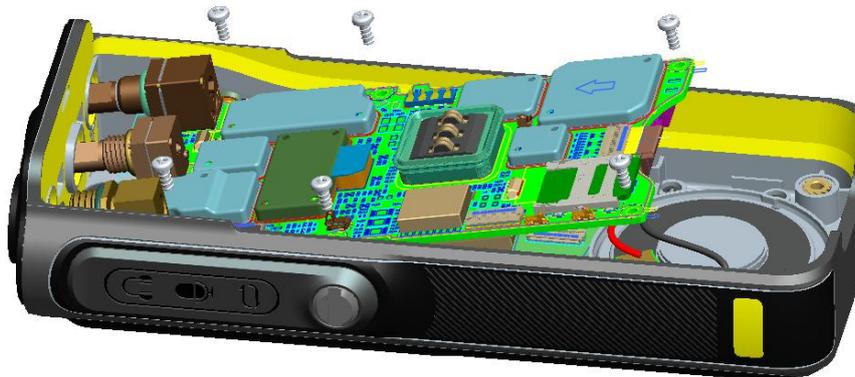
5. Pull out the volume knob and coding knob in the direction of the arrow, rotate the antenna counterclockwise to remove it, and finally remove the nuts with the sockets.



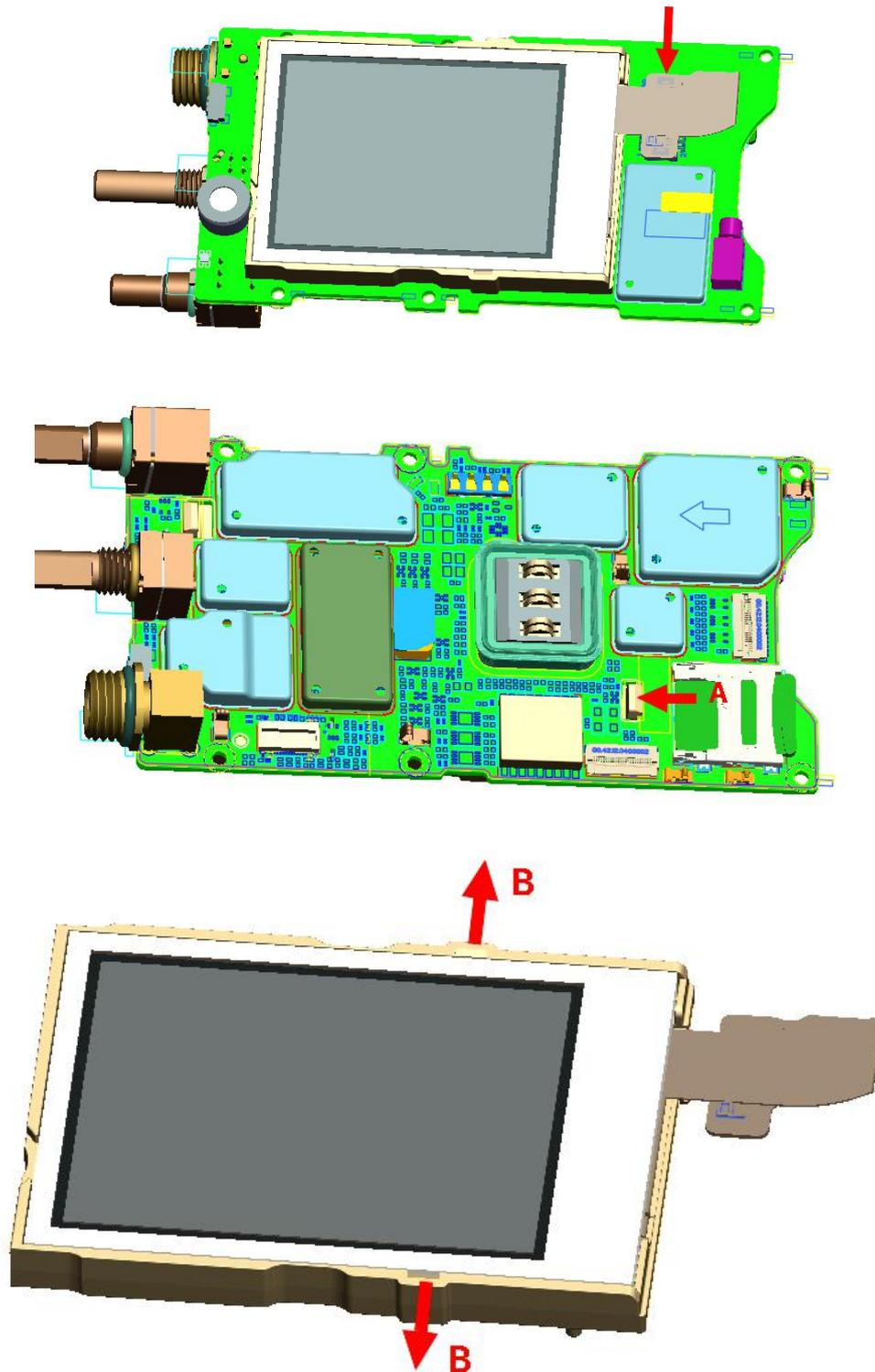
6. Open the A connector to separate FPC of accessory interface board, open the B connector to separate FPC of keypad, and disconnect speaker leads C with soldering iron;



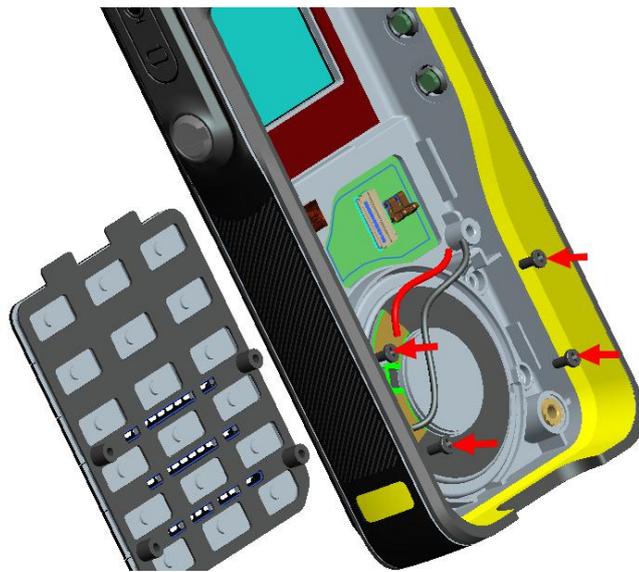
7. Remove the six screws of main PCB with the cross screwdriver to take out the main PCB obliquely, be careful that the accessory interface board FPC and connector can obstruct the main PCB, pay attention to pull it out slowly not to break the FPC with too much force.



8. Separate the LCD connector at the arrow, press the buckle of the LCD holder at the arrow A with finger or tweezers to remove LCD components, then open the LCD holder in the direction of the arrow B to take out LCD module.

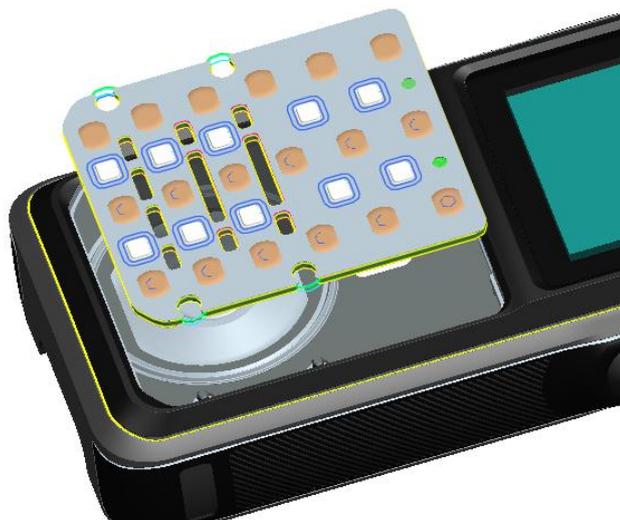


9. Remove the four screws at the arrows with the cross screwdriver to take out the P+R keypad.

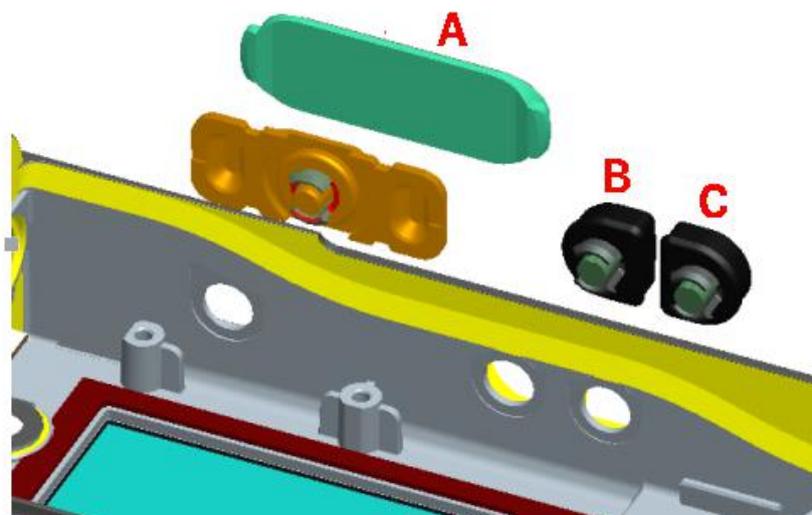
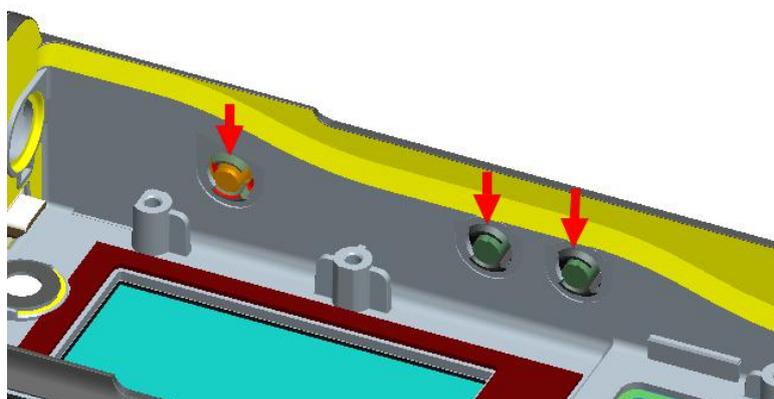


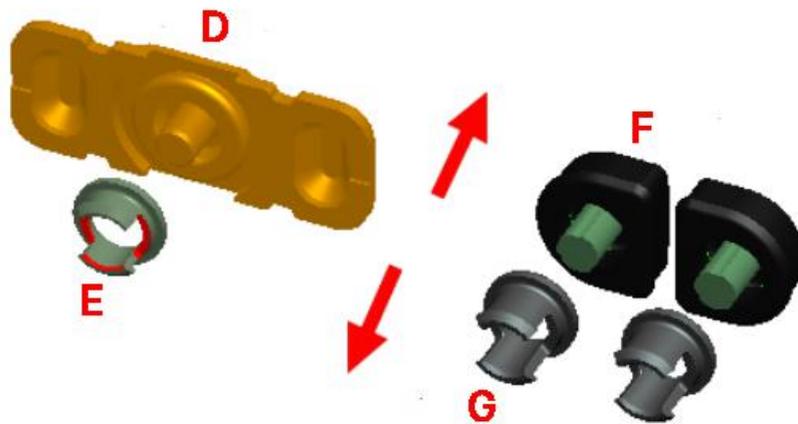
10. Remove the white sealing on the back of keypad at the arrow with the slotted screwdriver after taking out the P+R keypad, press the keypad from the back to remove it.



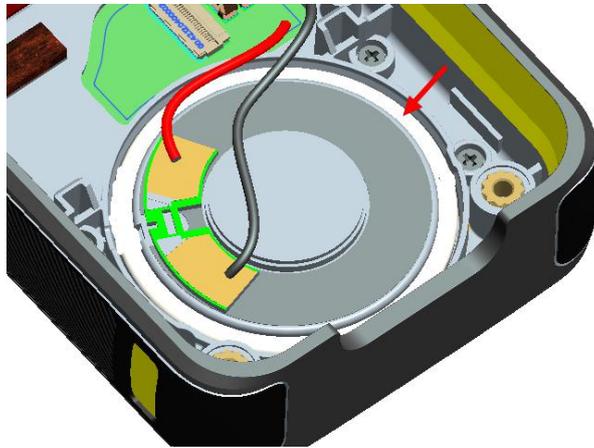


11. Use the slotted screwdriver to open the buckles at the arrows to push out the PTT button (A), rubber (D), holder (E), side key (F), holder (G). The holder (E) and the rubber (B/C) can be separated directly.





12. To dismantle the speaker, remove the white sealing around the speaker, and use slotted screwdriver to take out the speaker.



#### 4.4 Assemble Steps

The assemble steps can refer to the disassemble steps and vice versa.

### 4.5 Components



SN	Item	SN	Item
1	Front Cover	12	Antenna
2	Aluminum Cover	13	Coding Switch Nut
3	Main PCB	14	Antenna Base Nut

4	Accessory Interface Cover	15	T8 Screw
5	Coding Knob	16	Main PCB Screw
6	Volume Knob	17	Keypad Screw
7	PTT Button	18	P+R Keypad
8	PTT Rubber	19	Battery
9	PTT Holder	20	Keypad Board
10	Side Key Rubber	21	Speaker
11	Side Key Holder		

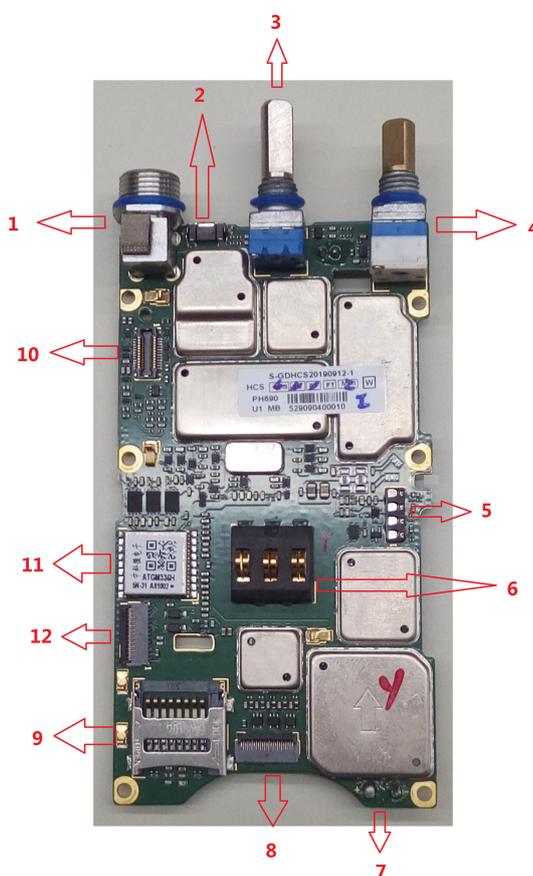
## 5 Hardware Pictures

### 5.1 Front of Main PCB



SN	Item
1	MIC
2	Emergency Button
3	LCD FPC plug
4	Vibrator
5	Bluetooth IC (none for low configuration)

## 5.2 Back of Main PCB



SN	Item
1	Main Antenna Connector
2	Emergency Button
3	Channel Knob
4	Power&Volume Knob
5	Side Key Interface (Connected to FPC and including PTT,

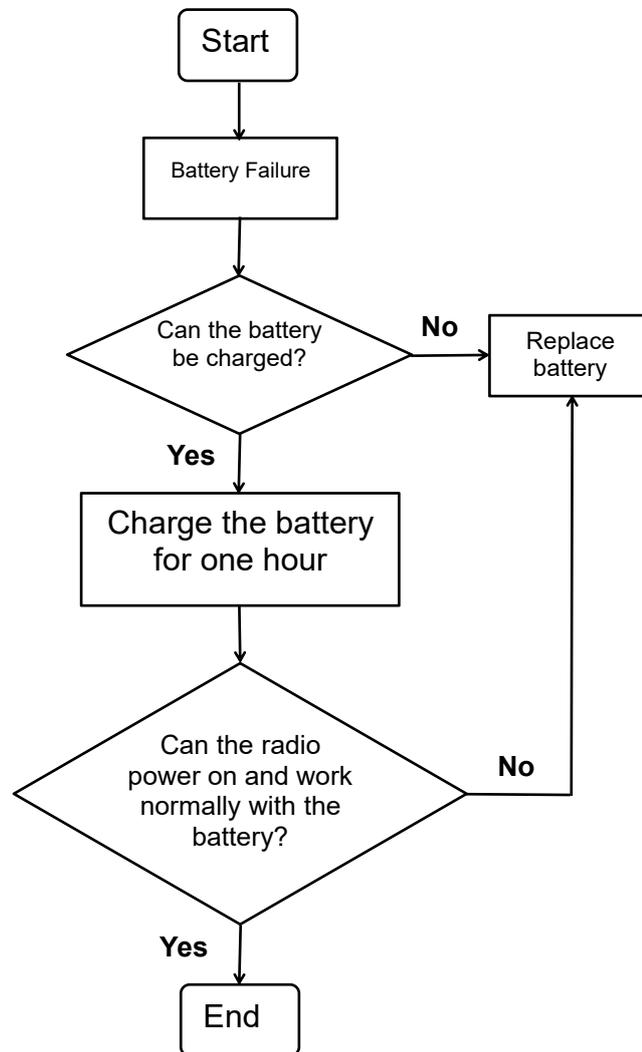
	GND, Up and Down from top to bottom)
6	Battery Connector
7	Speaker Soldering Point
8	Keypad FPC Plug
9	TF Card Slot
10	Accessory FPC Plug
11	GPS Module (none for low configuration)
12	Option Board FPC Plug

## 6 Troubleshooting Maintenance Flow

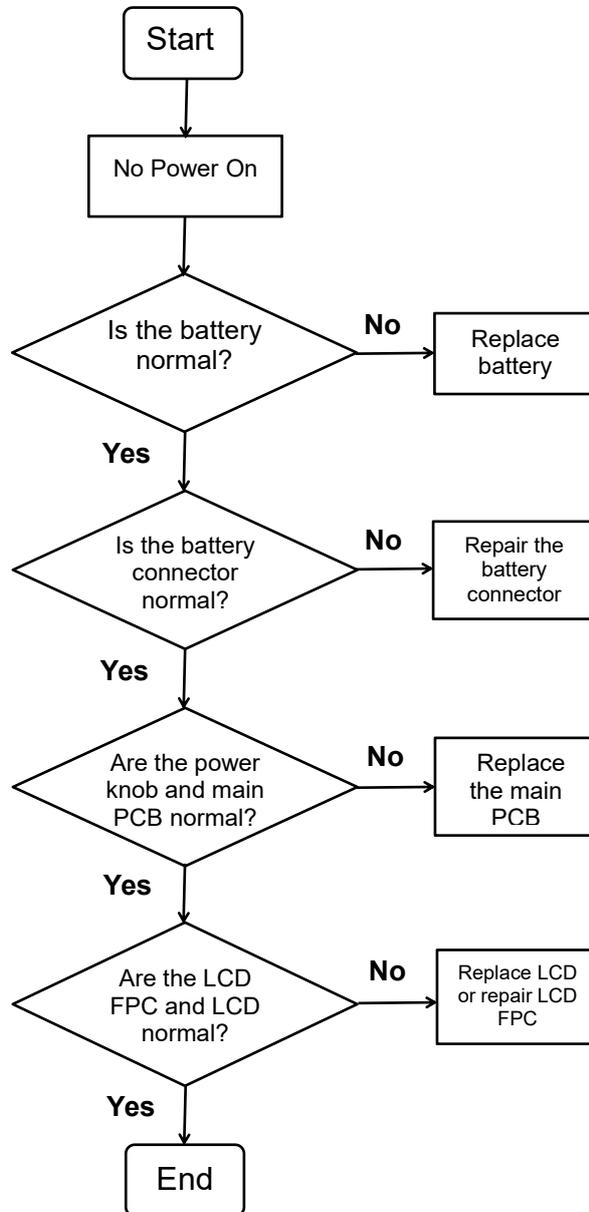
### 6.1 Structural Part Failure

For the failure of radio structural parts, please refer to 4.3 Disassemble Steps for replacement.

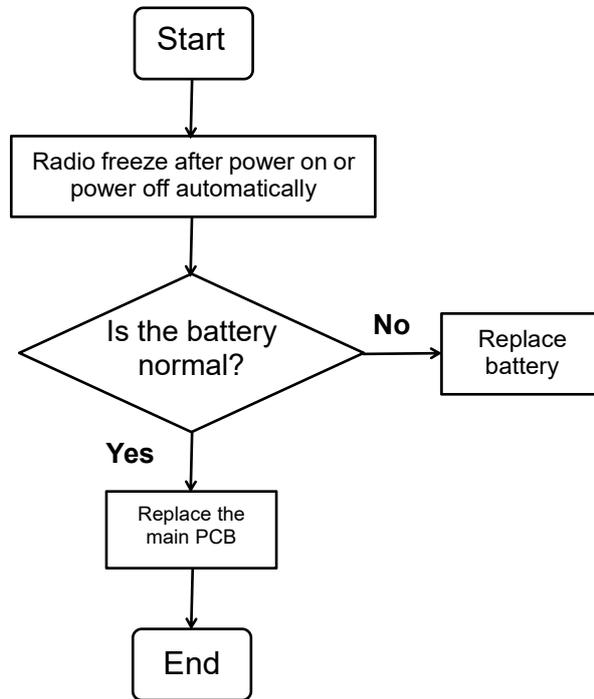
## 6.2 Battery Failure



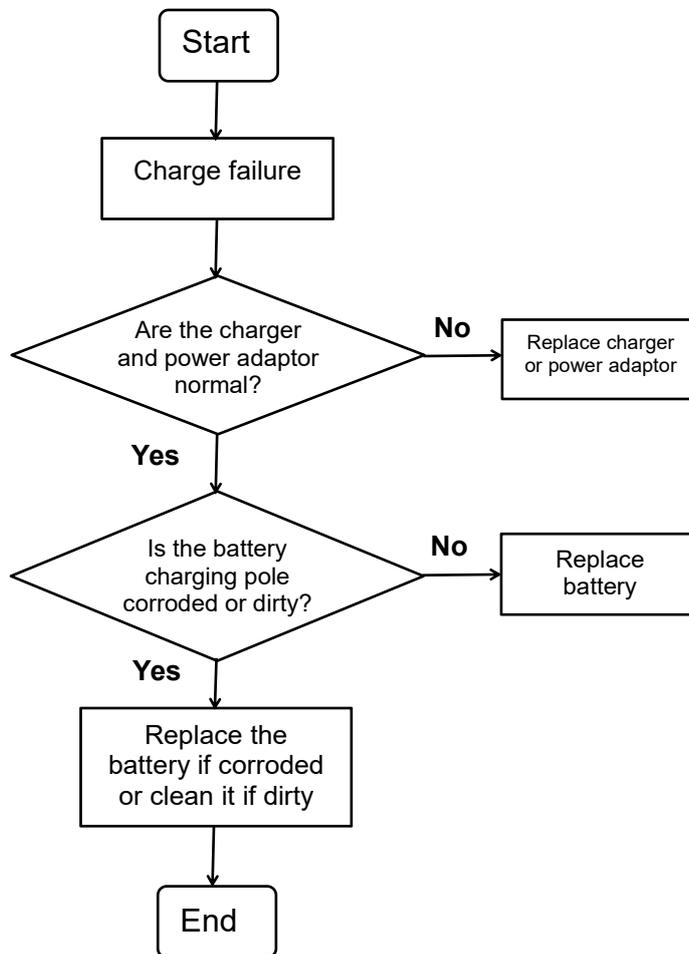
### 6.3 No Power On



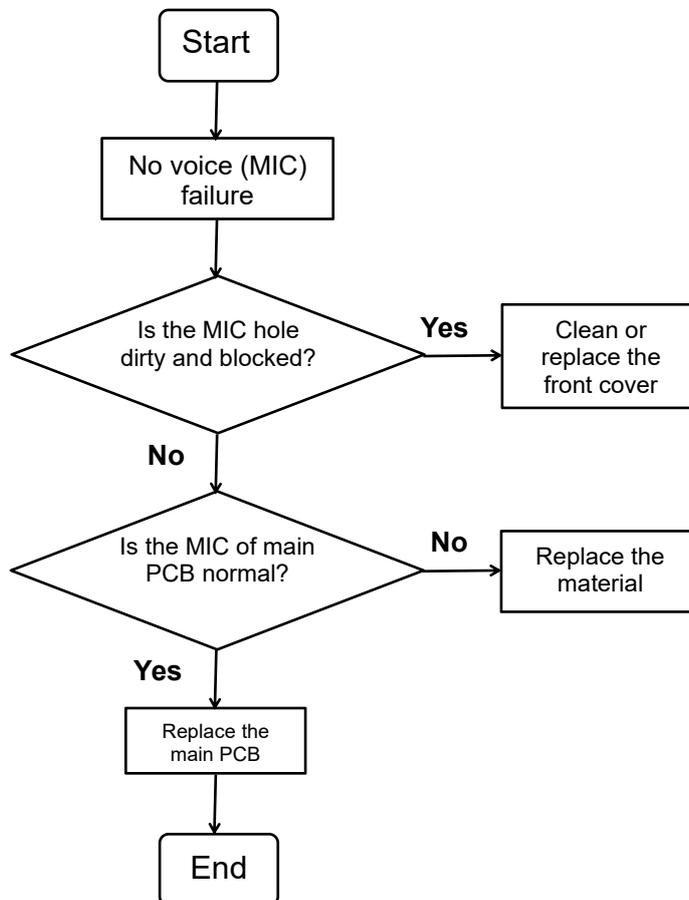
## 6.4 Radio Freeze or Power Off Automatically



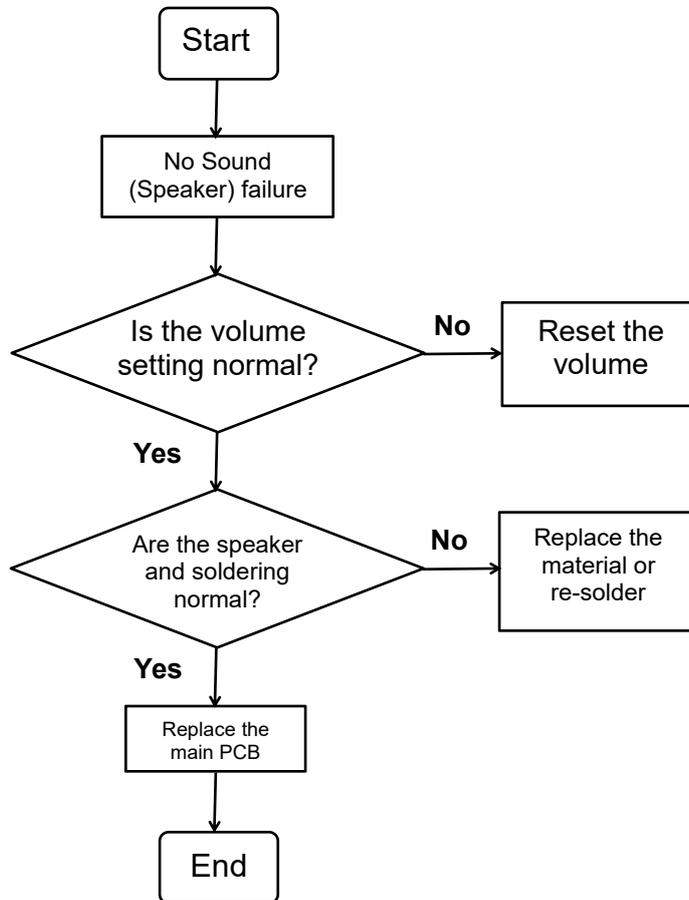
## 6.5 Charge Failure



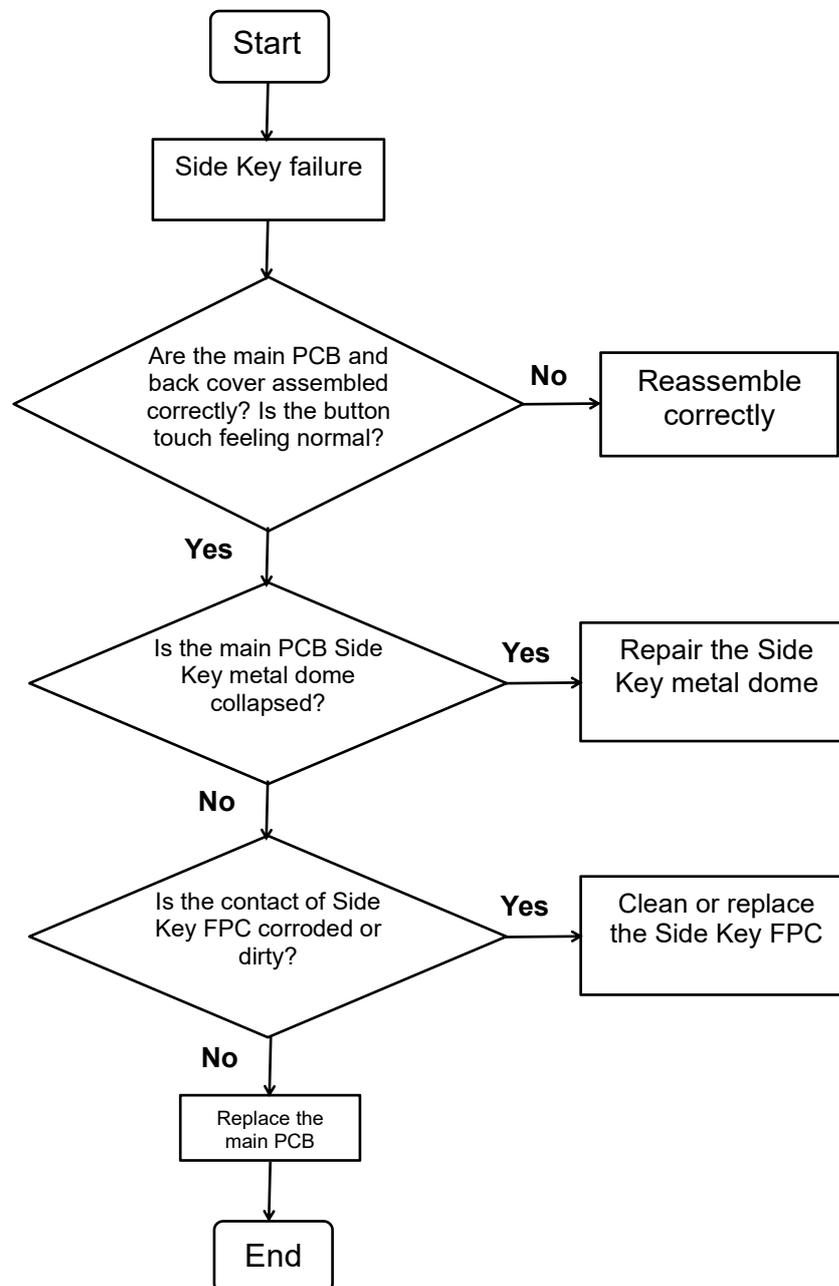
## 6.6 No Voice (MIC) Failure



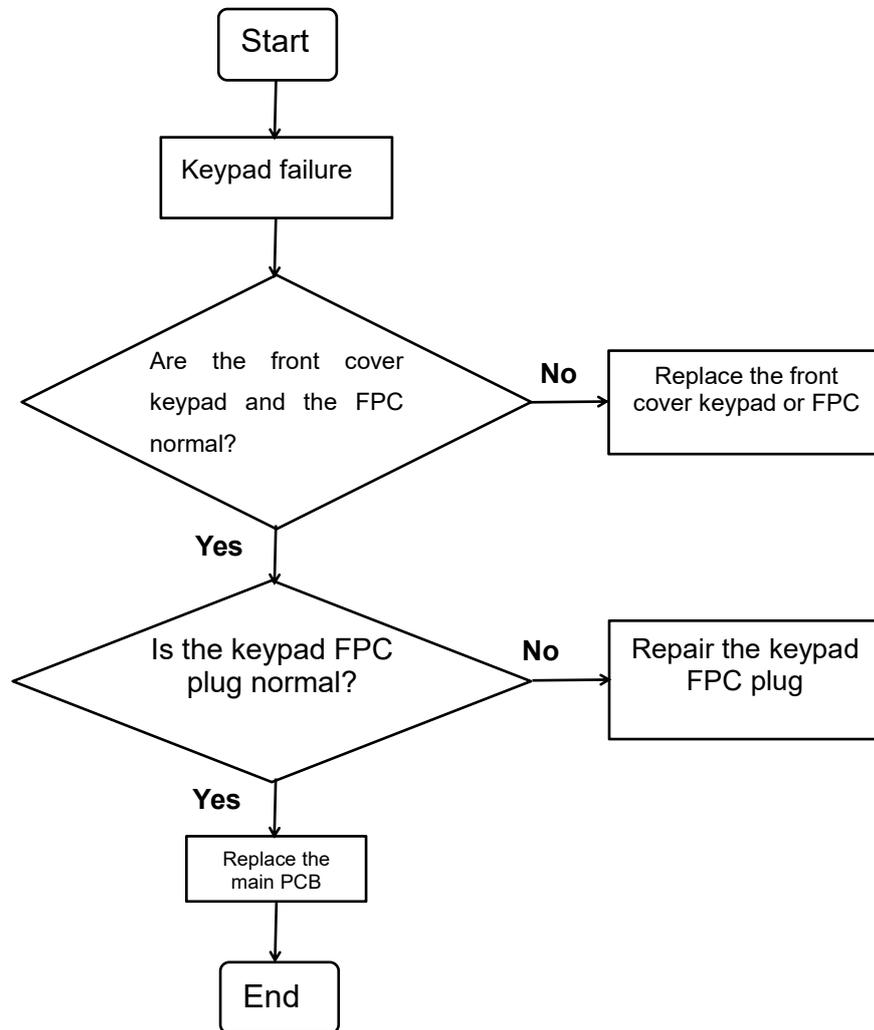
## 6.7 No Sound (Speaker) Failure



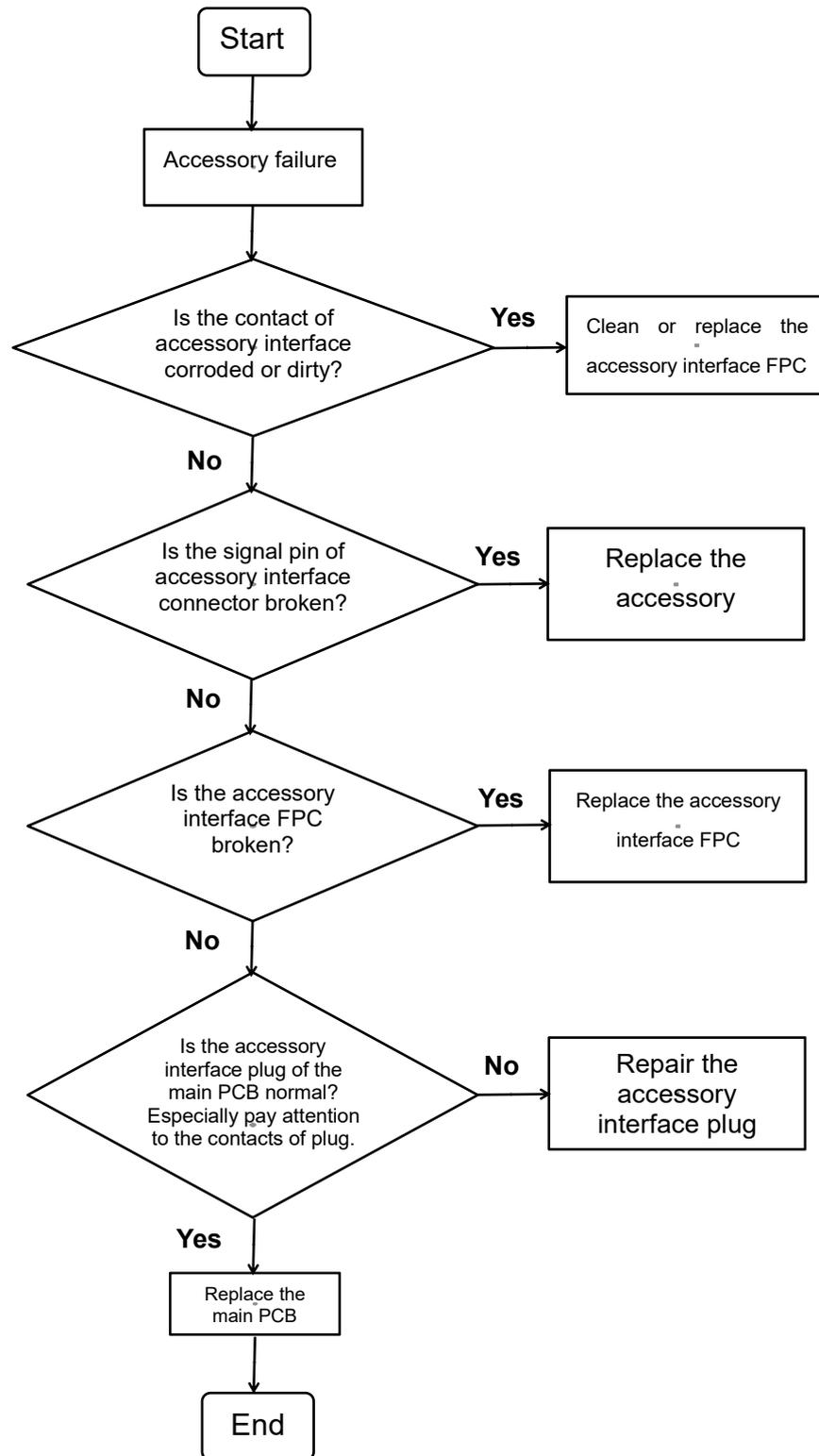
## 6.8 Side Key Failure



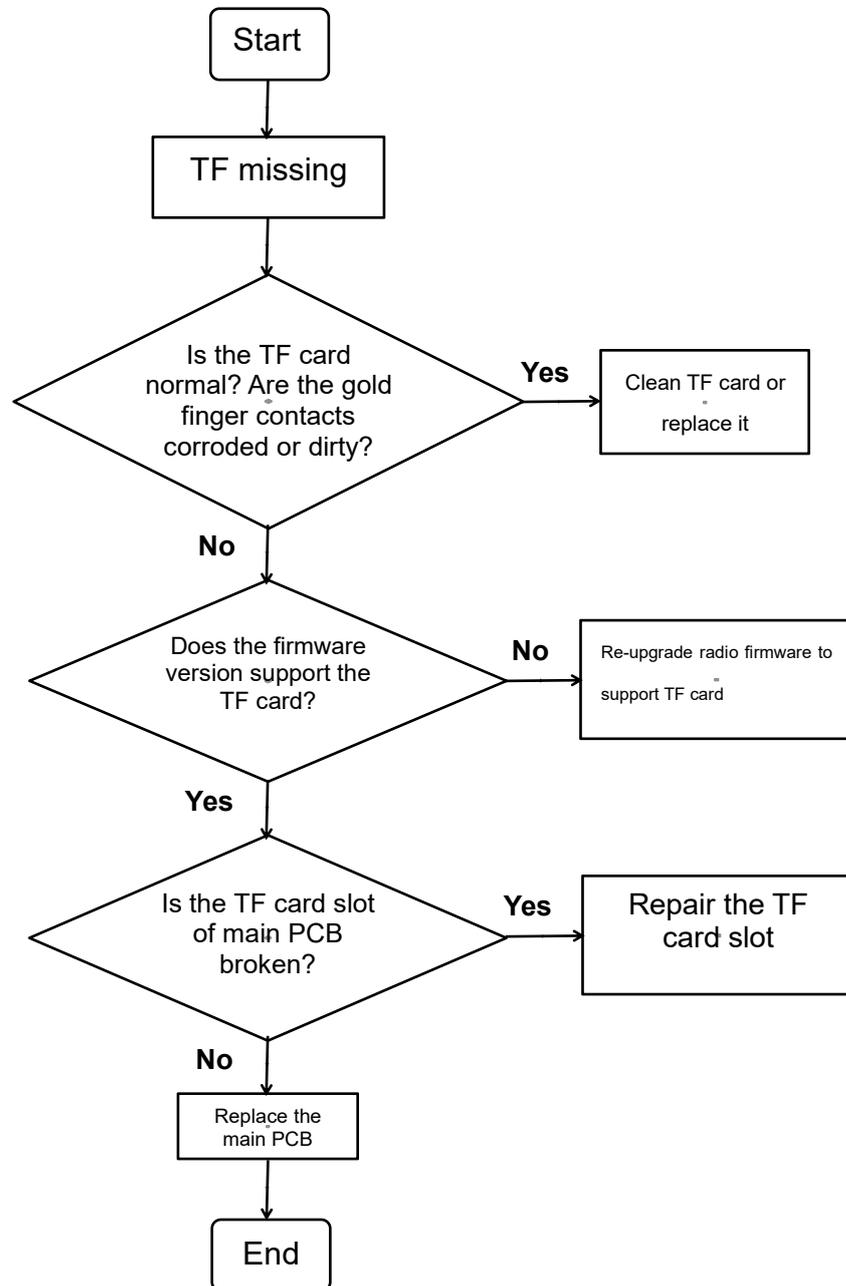
## 6.9 Keypad Failure



### 6.10 Accessory Failure



## 6.11 TF Missing



## 7 Check After Maintenance

### 7.1 Check Latest Firmware Version and Device Information

Please refer to 2.2 Check Firmware Version and Device Information.

### 7.2 Function Check

After the radio maintenance, check if every function is available. Follow the steps:

1. After assemble the radio, check if all screws and components are installed, there should be no extra screws.
2. Check if the touch feeling of button is normal for PTT button, up button, down button and top button. Check if the volume knob and coding knob operate normally.
3. Install the battery and power on the radio to check that radio can power on normally and LED indicator is normal.
4. Check if the keypad is normal and the key can respond normally to touch.
5. Connect the data cable to check if the radio can CPS read and write normally.
6. Turn coding knob to adjust radio frequency and set work mode to the same as another normal radio, and make a voice call test to check if the call can be sent, received, and if the voice is normal.
7. Finish checking.